In 2019, UHS began expressing our System’s Values in five key words: Compassion, Trust, Respect, Teamwork and Innovation. During the year, these Values were in evidence everywhere, as UHS provid-
ors, employees, volunteers, board members and finan-
cial supporters put them into practice in countless ways. If you are a Foundation donor, you are a member of our extended family, and through your support you are indeed showing your commitment to the Values of UHS. In the pages of this report, you’ll find sever-
al examples of how your dollars, and those of your family members, friends and neighbors, make an impact on the lives of the people served by UHS.

The Foundation continues to provide traditional sup-
port through the purchase of medical equipment, such as spinal surgical instruments. We are also increasing our support of patient programs like the UHS Childhood Literacy Program and Reach Out and Read, now expand-
ing to many UHS pediatric and family care locations. We are enabling behav-
ioral programs to gain a foothold against the opioid epidemic in our community, and giving grieving par-
ents the time they need to find closure. These mean-
ingful and, in many cases, life-changing programs would not be possible with-
out your generous financial support.

We are also grateful for our team of volunteers and auxiliaries. They are often the first to greet patients and visitors on their way in, and the last to bid patients a good day when they are discharged and on their way home. Our auxiliaries’ sales help support the hospitals, too, with proceeds coming back to benefit the overall work of the Foundation.

As 2020 got underway, we could not have anticipated the devastating impact that would be brought to bear on our world, our community and our healthcare facilities by the COVID-19 pandemic. Yet by standing together, by supporting one another and by living the Values embod-
ied in the mission of UHS, we are able to overcome the challenges we have faced and will face in the future. It is in times like these that I am particularly proud of the work of UHS and the UHS Foundation, and honored that donors like you have chosen to regard our Foundation as worthy of your support.

Thank you and best wishes for good health in the days to come.

Cory S. Jacobs
Executive Director

On the cover: This “word cloud” is made up of comments from patients’/families’, praising the work of members of the UHS team. Included in the comments during 2019 were several references specifically to how our teams put our Values into practice.
Storied golfer Jack Nicklaus brings out the crowds for Expo

T he sunshine and Jack Nicklaus brought out the crowds in August for the UHS 2019 Golf Expo Presented by Dr. Bai Lee at the En-Joie Golf Course in Endicot. An estimated 3,000 people attended “Stories with Jack,” a special live presentation on the evening of Aug. 14 which “The Golden Bear” recounted his experiences as one of golf’s most celebrated pros. He was interviewed by Sirius XM’s Dave Mann on the 18th green.

Mr. Nicklaus’ visit was made possible in large part by a generous donation from Dr. Lee to the UHS Foundation.

Under large tents near the 18th green, UHS provided educational materials related to urology, orthopedics, and men’s and women’s health issues. John Carrig, president and chief executive officer of UHS, said: “This year we were especially excited to have with us Jack Nicklaus. Not only is he regarded as the greatest golfer of all time, but he is a role model for lifelong physical fitness and a philanthropist for better health in children and youth.”

During the visit, Mr. Nicklaus toured the Neonatal Intensive Care Unit at UHS Wilson Medical Center and attended a special ‘Golden Hour’ reception at En-Joie, hosted by the UHS Foundation.

(Continued from Page 1)

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Funding advances in surgery

A wide range of surgical procedures is performed at UHS Hospitals each year, from the latest in cardiac surgery to robotic-assisted treatments for cancer. The UHS Foundation helps fund advances on the surgical front by offering grants for much-needed equipment and instruments.

In 2019, for example, the Foundation provided $23,000 for the purchase of advanced surgical instruments used in operations on the spinal column performed by specially trained neurosurgeon Phillip Hlavac, MD. “Purchases of surgical equipment of this kind enable UHS to stay up to date with the continually evolving world of surgical technology, to the benefit of many patients,” said Khalid Sethi, MD, medical director of Neurosurgery at UHS Hospitals.
New Horizons programs zero in on addictions

I n 2019, UHS’ New Horizons program received a generous $12,500 grant from the UHS Foundation to fund certified peer recovery advocate training for 12 patients recovering from substance use disorders.

“The seven-day course, which costs $600 to $1,000 per person, is typically out of financial reach for our patients early in their recovery journey,” said Alan Wilmarth, administrative director of Behavioral Health at UHS. “Offering the course at no cost provides an avenue back into employment that pays a livable wage and also helps them rebuild a resume.”

As part of the grant, four staff members also received credentialing to teach the course going forward. They have already provided three additional training sessions.

Said Mr. Wilmarth: “The peers have been extremely positive in their feedback and have expressed gratitude for the opportunity. Not one person has dropped out of the course and everyone who has completed it is gainfully employed.”

A total of 40 peers have been trained and are working at Fairview Recovery Services, the Addiction Center of Broome County and UHS. Peer recovery advocates in UHS Emergency Departments engage with substance abuse patients who arrive in crisis.

The goal is to install immediate help, then assist the patient in navigating the system, including access to treatment, outreach calls to the patient and removal of any treatment barriers the person may be experiencing. “We care deeply about every patient we meet,” Mr. Wilmarth said.

CuddleCot offers families time to say difficult goodbyes

T he loss of a newborn is one of the most profound and traumatic events a person can endure. When a baby is stillborn, the parents very often need time to grieve and say goodbye to their infant. A CuddleCot can offer that time in a sensitive, compassionate way.

A CuddleCot is a self-cooling bassinet that allows parents the opportunity to stay with their infant as long as needed. In 2019, through a $2,800 grant from the UHS Foundation, UHS Wilson Labor and Delivery added the special bassinet on its unit.

During the time of mourning, this can be an important part of closure and healing for the parents and other family members.

Donations to the UHS Foundation from generous members of the community help UHS purchase advanced technology and launch programs and services that benefit thousands of patients across the Southern Tier. 

Volunteers contribute value with hours of selfless service

T he volunteers and auxiliaries of UHS Hospitals provide thousands of hours of meaningful service, exhibiting compassion and teamwork as they brighten our institution with their cheerful smiles.

The organization’s 420 volunteers donate 5,500 hours of service annually, ranging from clerical support to holding stalls to staffing gift shops. They represent a wide range of ages and walks of life, from high school students and young adults to retired nurses and teachers to former banking executives. To volunteer, an individual goes through the same on-boarding as a new employee, such as a background check and health assessment.

There is quite a bit of crossover between those identified as volunteers and those who are members of the UHS Auxiliaries, one at UHS Binghamton General Hospital and one at UHS Wilson Medical Center.

Some auxiliaries, often called “auxiliaries” at UHS, provide the same kind of service as volunteers, such as bringing groceries or delivering flowers to hospital rooms. Some auxiliaries, called associates, provide valuable monetary support without physically volunteering. The UHS Auxiliary Binghamton General Hospital has 80 members, half active and half associate, and the UHS Auxiliary Wilson Medical Center also has 80 members, the majority of whom are associates.
Total of Grants Paid to UHS in 2019:
$589,739

2019 Grants*
- Education: $20,583
- Employee Support: $35,605
- Equipment: $335,670
- Programs: $81,151
- Sock Out Cancer: $116,730

Total Revenue and Support Raised in 2019:
$1,720,781

2019 Revenue
- Contributions: $965,545
- Events: $131,190
- Interest Income: $624,046

Net Assets in 2019:
$27,515,610

Net Assets
- Net Assets 2019: $27,515,610

*Grants are paid after project has been completed. As of December 31, 2019, there were more than $2 million in open grants awaiting project completion.