

"You made a difference."

UHS FOUNDATION 2014 ANNUAL REPORT

YOU MADE A DIFFERENCE

Precise diagnosis in three dimensions

Women who have mammograms at the UHS Breast Center think of Service Excellence in many ways. It encompasses the sensitivity with which the providers and staff care for them during the diagnostic process, as well as the personalized communication they receive when the results are ready.

Today it also includes the way the latest technology is brought into the picture. In 2014, UHS became one of the first facilities in New York to offer digital breast tomosynthesis, also known as three-dimensional mammography. This advance was made possible by a \$500,000 grant from the UHS Foundation for the purchase of two 3D machines.

The biggest advantage of tomosynthesis is that it reduces the need for additional diagnostic mammograms – which can reduce anxiety for patients and their families. Decisions about which patients may benefit from 3D are driven by clinical indications and collaboration between providers and the Breast Center team.

Patients have offered much positive feedback, and are grateful that the 3D option is available, right here in Greater Binghamton. It's part of UHS' commitment to quality and service. As Julie Quick, RN, director of the center, puts it: "We're committed to ensuring Service Excellence by giving patients the best clinical experience possible, and providing the results as soon as possible."



The UHS Breast Center team includes, from left, Melissa Gaska, RN, OCN, CNBN; Sherri Reeves, RDMS, ultrasonographer; and Kelsey Krause, RT (R) (M), mammography technologist.

On the cover: Sue Miller, RT (M), left, and Robin Kimmel, RN, two people who make a difference in the UHS Breast Center's 3D mammography area.

Making a Difference through Generosity



Betsy Pietriyk

Those who contribute to the UHS Foundation are difference-makers. Each and every donor helps to create a great patient experience, whether the amount they give is large or small. Every donor makes a positive impact on at least one life, and often on many lives.

Every gift and grant enhances the programs, services, facilities and technologies that allow UHS to provide clinical and service

excellence, to build market growth and to sustain financial strength.

Every person who donates to the Foundation is an important member of UHS' essential group of caregivers, its team of healers.

That's why we're so grateful for – and so proud of – every one of our

donors, and why we honor them in our Annual Report. Through their mindfulness and generosity, they are having a wonderful impact on the lives of thousands of residents of Greater Binghamton and the Southern Tier.

Each gift creates a positive, powerful and memorable experience for our patients and residents in many areas of our system. That's a tangible benefit, one that is appreciated by the individuals and communities we serve.

Generosity has been defined as freely sharing what you have with others, showing a willingness to offer time, talent or treasure when and where it is needed. To be generous means giving something that is valuable to you without the expectation of reward or return. Around the world, many traditions measure generosity not by the size of the gift, but by what it cost the giver.

An act of charity is not based solely on a person's economic status, but includes the individual's pure intentions of looking out for the common good and giving from the heart. At its best, generosity reflects the individual's passion to help others.

Ralph Waldo Emerson once said: "The purpose of life is ... to be useful, to be honorable, to be compassionate, to have it make some difference that you have lived and lived well." That's the spirit in which donors to the UHS Foundation live and give – and become

At the Foundation, and all across the organizations we support, we see the many heartwarming results of selfless giving. Whenever a new piece of medical equipment is purchased with donated funds, we know that many lives will be touched and many ultimately saved.

Whenever one of our caregivers is enabled – through

innovation – to do their job of caring in the best possible way, we know that the Foundation and its supporters are furthering the cause of Service Excellence.

To all who were friends and contributors during 2014, to all who believed in our mission, vision and values throughout the year, we say thank you for standing with us. You enabled us to accomplish great things for those we serve. You did your part. **You made a difference.**

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Betsy Pietriyk

Executive Director

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Among the 160 golfers having a great time at the 18th annual Women Fore Women Golf Classic at Traditions at the Glen in September are, from left, Claudia Guernsey, Caitlin Connors, Katie Johnson and Wendy Simpson. Over the years, the tournament has raised \$775,000 for breast care and related women's health issues in the community.

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A Year of Making a Difference

The UHS Foundation's work during 2014 resulted in enhancements to a number of programs, services and technologies within the UHS system.

In addition to providing grants totaling \$879,782 during the year, many other efforts by the Foundation yielded positive results benefitting UHS patients, residents and members of the community.

The 18th annual **Women Fore Women Golf Classic**, held Sept. 12, at Traditions at the Glen in Endwell, drew 160 women golfers

for a day of fun and generosity. The event generated funds to support prevention, early detection and treatment in the battle against breast cancer. Proceeds were included in the \$500,000 Foundation grant for the purchase of 3D tomography at the UHS Breast Center. Over the past 18 years, Women Fore Women has raised more than \$775,000.

UHS' cancer nurse coordinator was selected as the winner of the UHS Foundation's 2014

Women Fore Women Health Leadership Award. Ruth Manzer, RN, OCN, accepted the award at the annual Women Fore



Ruth Manzer, RN, OCN

Women tournament in September. Known throughout Greater Binghamton for her "Tea with Ruth" cancer support group and related work in providing exceptional care coordination for patients, Ms. Manzer was nominated for the Foundation's award by several individuals, said Betsy Pietriyk,

executive director of the Foundation. "A common theme from those who nominated her was recognition for the way she interacts with cancer

patients on a daily basis and how she goes above and beyond the call of duty to provide guidance, support and compassion to patients and their families," Ms. Pietriyk said.

Proceeds from the **Empty Bowls** luncheon at UHS, featuring nourishing soup and

handcrafted bowls, benefitted
the hungry in the Southern
Tier community. Money
raised from the event is split
between the Food Bank of
the Southern Tier and the UHS
Foundation's Stop Hunger Fund.

Medicine Awareness
Night at the Binghamton
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More than 200 people attended the Foundation's 2014 Special Event, an auction with proceeds benefitting the Neonatal Intensive Care Unit at UHS Wilson Medical Center. Among those enjoying the April dinner-dance at the Binghamton Club are, from left: Ron and Betty Goodwin, John and Karen Birchall, Joseph and Nancy Rongo, and Matt and Mary Ellen Salanger.

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Making a Difference for Tomorrow



We of the UHS Foundation are proud of – and grateful for – every one of our donors. Through your mindfulness and generosity, you are having a wonderful impact on the lives of women, men, children and youth across the Southern Tier. Your gift – no matter how large or small – is creating a positive, powerful and memorable experience for one or more of UHS' patients or residents. That's a tangible benefit, and we hope it will always warm your heart.

The organizations that have joined together since 1981 to become the UHS healthcare system we know today were founded on a tradition of Service Excellence. This encompassed quality care, a dedication to bringing world-class medicine to the Southern Tier and a generosity of spirit that

has made great success possible. It is a legacy that continues to inspire and motivate UHS on every level today.

Over the years, since the formation of the UHS Foundation, donations from the community have continued with a steady commitment. A bond of philanthropy exists between UHS and the many constituents it serves. Recent donations have supported the creation of new Intensive Care and Neonatal Intensive Care units at UHS Hospitals, improvements to UHS Senior Living at Ideal and many advances in home care.

Philanthropy also has helped the Foundation enable UHS to purchase technical equipment, including ultrasound units, minimally invasive surgical tools, cardiac rehabilitation treadmills, diagnostic telecommunications and three-dimensional breast tomography. Moreover, patient care has been enhanced through donations that

have benefitted nursing education on pain management, healthful activities for senior citizens and the Emergency Rooms' supply of teddy bears for children in the waiting rooms.

An additional form of philanthropy is the giving of time and talent, something that has been done continually over the years by UHS' many tireless volunteers and auxilians. These outstanding individuals, both adults and teenagers, have contributed hundreds of thousands of hours to UHS facilities and departments, delivering flowers, staffing the coffee shops, serving as information desk greeters and hosting sales that help fund

quality care and excellence in service.

All of these gifts have an immediate impact, and a lasting one as well. They give UHS the added strength it needs to provide exceptional care and service today, and in the years to come. In the modern, challenging healthcare environment, philanthropy is not a luxury. Not-for-profit healthcare institutions need the support of charitable donors. The UHS Foundation is blessed to have many partners who support our mission of excellence.

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The UHS Foundation supports innovation, service and quality at UHS by educating the community, attracting donors and managing gifts wisely.

Contact the UHS Foundation, 10-42 Mitchell Ave., Binghamton, NY, 13903; (607) 762-2171.

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The 2014 Annual Report, "You made a difference," is a publication of the UHS Foundation, Binghamton, N.Y.; Betsy Pietriyk, Executive Director.

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