



Financial Assistance Program Plain Language Summary

Overview: UHS, a not-for-profit acute care hospital, was established to serve the needs of the residents of New York and surrounding areas. The hospital is committed to providing medical services to patients regardless of their ability to pay. UHS recognizes that not all patients have the financial resources to pay their hospital bill. This Plain Language Summary provides a summary of our policy.

UHS Financial Assistance Program (Charity Care)

The Financial Assistance Program, also known as Charity Care, offers emergency and other medically necessary services at low or no cost to the patient. A discounted rate is applied automatically at the time of bill to uninsured individuals, if no application is received. If a Financial Assistance application is received, our staff will assist individuals in applying for eligible governmental health insurance programs, free of charge. Upon approval of the Financial Assistance application, individuals will receive the following discounts:

| Annual Family Income | Amount of Discount |
|-----------------------|--------------------|
| Less than 200% of FPG | 100% |
| 201% to 250% of FPG | 83.5% |
| 251% to 300% of FPG | 67% |

How to Obtain Copies of our Financial Assistance Program Policy (Charity Care)

You may obtain a copy of our Financial Assistance Policy and Application Form: (i) on the UHS website at <https://www.uhs.net/patients-visitors/financial-assistance/>, and (ii) in our Emergency Department, Financial Assistance Offices, any

UHS location where patient registration occurs, or any of our offsite locations. They are also available in our billing offices.

How to Obtain Information and Assistance Regarding Our Financial Assistance Program

For information regarding our Financial Assistance Program, please visit our Financial Assistance offices at UHS Binghamton General Hospital, UHS Wilson Medical Center, UHS Chenango Memorial Hospital or UHS Delaware Valley Hospital, Monday through Friday from 8:00am to 4:30pm. Or you can contact us at (607) 763-6127.

What Languages are the Financial Assistance and Plain Language Summary Available In?

Financial Assistance Application and Plain Language Summary are available in English, Spanish and Russian.

Providers who do not participate in Financial Assistance

Certain physicians, such as non-employed clinicians, or Anesthesiologist, Radiologist, Pathologist, and some surgeons who assist UHS Employed Physician do not participate with UHS' Financial Assistance Program. Please visit our website or contact us at (607) 763-6127 for more information.

Return your completed application to:
346 Grand Avenue, Johnson City, NY 13790